

Episerver discontinued services and products

General support

Episerver Support provides general product support for eligible customers and partners, as well as operational support for solutions within the cloud-based Episerver Customer-Centric Digital Experience Platform Service offering, and other solutions managed by Episerver.

Application support

Assistance support

Episerver Support provides assistance support for product and services that are End of Service Life (EoSL). Even if your solution is including a product or service that is EoSL, Episerver will still honor assistance for requests that fall outside of EoSL and Extended Security Upgrades (ESU)

Service and product lifecycles

Episerver does not provide application support for products and services that are EoSL. These are defined with a sunset date. In table below you find Episerver products and versions that have gone EOS or when their planned sunset date is. Episerver may provide ESU against additional fees for a defined period of three (3) years past the sunset date if defined below. ESU must be ordered separately and against additional fees outside of M&S fees.

Definitions

Term	Definition
End of Sale (EoS)	The End-of-Sale (EoS) date is the last day to order the service or product through the Episerver's point-of-sale mechanisms. After this date, the product is no longer for sale. For a period after the EoS date is announced, Episerver may provide continued support for software. EoS may be defined to SKU level to ensure clarity on exactly what product that becomes EoS.
End of Service Life (EoSL)	Refers to the date that software version or service version is no longer serviced via upgrades, patches, and overall maintenance. If your solution is running a Software or Software Service and you have not purchased Extended Security Updates, the solution will no longer receive any types of updates, patches or overall maintenance including security updates. Products that are defined as EoSL are also EoS even if not listed in a separate EoS table below.
Extended Security Update (ESU)	Refers to that Episerver can include security updates for critical and important issues as defined by Episerver for a maximum of three (3) years after EoSL has been named for a Software or a Software Service. ESU comes with additional fees and needs to be defined in a separate order agreed by both Episerver and customer of Episerver. If your solution is running a Software or Software Service and you have not purchased Extended Security Updates, the solution will no longer receive security updates.

Licensed Software table (product SKUs that are End of Sale)

SKU	SKU definition	EOS sunset date	Comments
CLGR2-PSUPS	Group Customer Service Level Manager Silver	November 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-PSUPG	Group Customer Service Level Manager Gold	November 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-PSUPP	Group Customer Service Level Manager Platinum	November 30th 2020	Support may apply unless product have been declared EoSL.
CLC02-PSUPS	Corporate Customer Service Level Manager Silver	November 30th 2020	Support may apply unless product have been declared EoSL.
CLC02-PSUPG	Corporate Customer Service Level Manager Gold	November 30th 2020	Support may apply unless product have been declared EoSL..

CLCO2-PSUPP	Corporate Customer Service Level Manager Platinum	November 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-PSUPS	Enterprise Customer Service Level Manager Silver	November 30th 2020	Support may apply unless product have been declared EoSL..
CLEN2-PSUPG	Enterprise Customer Service Level Manager Gold	November 30th 2020	Support may apply unless product have been declared EoSL..
CLEN2-PSUPP	Enterprise Customer Service Level Manager Platinum	November 30th 2020	Support may apply unless product have been declared EoSL..
FRAWI	Episerver Find Virtual Appliance RAW Initial License	September 30th 2017	M&S may apply unless product have been declared EoSL.
FRAWI-SR	Episerver Find Virtual Appliance RAW License M&S	September 30th 2017	M&S may apply unless product have been declared EoSL.
FRAWA	Episerver Find Virtual Appliance RAW Additional Server License	September 30th 2017	M&S may apply unless product have been declared EoSL.
FRAWA-SR	Episerver Find Virtual Appliance RAW Additional Server M&S	September 30th 2017	M&S may apply unless product have been declared EoSL.
ECSUI-SR	Episerver Commerce Unlimited Initial - Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
ECSUA-SR	Episerver Commerce Unlimited Additional - Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAS	Episerver Find VA	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVASAI	Additional Index	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVASA	Additional Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAM	Episerver Find VA	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAMAI	Additional Index	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAMA	Additional Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAL	Episerver Find VA	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVALAI	Additional Index	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVALA	Additional Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
CLGR2-SSLMDC	GroupMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.

CLGR2-SSLMDCX	GroupMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLMDCW	GroupMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLSDC	GroupSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLSDCX	GroupSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLSDCW	GroupSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLHOST	GroupHosting of Additional SSL Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DNS	GroupDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSC	GroupDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSCPV	GroupDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSCADE	GroupDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSCADEPV	GroupDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR	GroupEpiserver Campaign	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-SF	GroupCampaign - Accelerator	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-EMLPP	GroupCampaign - Additional Emails (100K)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-NAM	GroupCustomer Success Management	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-SSLMDC	CorporateMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-SSLMDCX	CorporateMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-SSLMDCW	CorporateMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-SSLSDC	CorporateSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-SSLSDCX	CorporateSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-SSLSDCW	CorporateSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-DNS	CorporateDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-DSC	CorporateDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-DSCPV	CorporateDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLC02-DSCADE	CorporateDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.

CLCO2-DSCADEPV	CorporateDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO	CorporateEpiserver Campaign	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO-SF	CorporateCampaign - Accelerator	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO-EMLPP	CorporateCampaign - Additional Emails (100K)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO-NAM	CorporateCustomer Success Management	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLMDC	EnterpriseMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLMDCX	EnterpriseMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLMDCW	EnterpriseMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLSDC	EnterpriseSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLSDCX	EnterpriseSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLSDCW	EnterpriseSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DNS	EnterpriseDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSC	EnterpriseDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSCPV	EnterpriseDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSCADE	EnterpriseDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSCADEPV	EnterpriseDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMEN	EnterpriseEpiserver Campaign	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMEN-SF	EnterpriseCampaign - Accelerator	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMEN-EMLPP	EnterpriseCampaign - Additional Emails (100K)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMEN-NAM	EnterpriseCustomer Success Management	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLMDC	GroupCommerceMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLMDCX	GroupCommerceMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLMDCW	GroupCommerceMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.

CCGR2-SSLSDC	GroupCommerceSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLSDCX	GroupCommerceSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLSDCW	GroupCommerceSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DNS	GroupCommerceDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSC	GroupCommerceDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSCPV	GroupCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSCADE	GroupCommerceDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSCADEPV	GroupCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR	GroupCommerceEpiserver Campaign	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-SF	GroupCommerceCampaign - Accelerator	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-EMLPP	GroupCommerceCampaign - Additional Emails (100K)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-NAM	GroupCommerceCustomer Success Management	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-SSLMDC	CorporateCommerceMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-SSLMDCX	CorporateCommerceMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-SSLMDCW	CorporateCommerceMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-SSLSDC	CorporateCommerceSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-SSLSDCX	CorporateCommerceSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-SSLSDCW	CorporateCommerceSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-DNS	CorporateCommerceDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-DSC	CorporateCommerceDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-DSCPV	CorporateCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.

CCC02-DSCADE	CorporateCommerceDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCC02-DSCADEPV	CorporateCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO	CorporateCommerceEpiserver Campaign	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO-SF	CorporateCommerceCampaign - Accelerator	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO-EMLPP	CorporateCommerceCampaign - Additional Emails (100K)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMCO-NAM	CorporateCommerceCustomer Success Management	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLMDC	EnterpriseCommerceMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLMDCX	EnterpriseCommerceMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLMDCW	EnterpriseCommerceMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLSDC	EnterpriseCommerceSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLSDCX	EnterpriseCommerceSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLSDCW	EnterpriseCommerceSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DNS	EnterpriseCommerceDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSC	EnterpriseCommerceDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSCPV	EnterpriseCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSCADE	EnterpriseCommerceDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSCADEPV	EnterpriseCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMEN	EnterpriseCommerceEpiserver Campaign	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMEN-SF	EnterpriseCommerceCampaign - Accelerator	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMEN-EMLPP	EnterpriseCommerceCampaign - Additional Emails (100K)	September 30 th 2020	Support may apply unless product have been declared EoSL.

CAMEN-NAM	EnterpriseCommerceCustomer Success Management	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLMDCC	Group CatalogCommerceMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLMDCCX	Group CatalogCommerceMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLMDCCW	Group CatalogCommerceMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLSDCC	Group CatalogCommerceSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLSDCCX	Group CatalogCommerceSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLSDCCW	Group CatalogCommerceSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DNS	Group CatalogCommerceDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSC	Group CatalogCommerceDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSCPV	Group CatalogCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSCADE	Group CatalogCommerceDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSCADEPV	Group CatalogCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR	Group CatalogCommerceEpiserver Campaign	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-SF	Group CatalogCommerceCampaign - Accelerator	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-EMLPP	Group CatalogCommerceCampaign - Additional Emails (100K)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CAMGR-NAM	Group CatalogCommerceCustomer Success Management	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCGR2CAT-AD	Group CatalogCommerceAdvance	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLMDCC	Corporate CatalogCommerceMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLMDCCX	Corporate CatalogCommerceMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLMDCCW	Corporate CatalogCommerceMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.

CCCOCAT-SSLSDC	Corporate CatalogCommerceSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLSDCX	Corporate CatalogCommerceSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLSDCW	Corporate CatalogCommerceSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DNS	Corporate CatalogCommerceDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSC	Corporate CatalogCommerceDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSCPV	Corporate CatalogCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSCADE	Corporate CatalogCommerceDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSCADEPV	Corporate CatalogCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCCO2CAT-AD	Corporate CatalogCommerceAdvance	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLMDC	Enterprise CatalogCommerceMulti Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLMDCX	Enterprise CatalogCommerceMulti Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLMDCW	Enterprise CatalogCommerceMulti Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLSDC	Enterprise CatalogCommerceSingle Domain Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLSDCX	Enterprise CatalogCommerceSingle Domain Certificate (extended validation)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLSDCW	Enterprise CatalogCommerceSingle Domain Wildcard Certificate	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DNS	Enterprise CatalogCommerceDomain Name Management/Hosting	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DSC	Enterprise CatalogCommerceDistributed Session Cache	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DSCPV	Enterprise CatalogCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DSCADE	Enterprise CatalogCommerceDistributed Session Cache for ADE	September 30 th 2020	Support may apply unless product have been declared EoSL.

CCENCAT-DSCADEVV	Enterprise CatalogCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30 th 2020	Support may apply unless product have been declared EoSL.
CCEN2CAT-AD	Enterprise CatalogCommerceAdvance	September 30 th 2020	Support may apply unless product have been declared EoSL.

Licensed Software table (products that are End of Service Life)

Product(s)	Version	SKUs	EoSL sunset date	Extended Security Update (ESU) period (if ordered separately)
Episerver Relate	All versions	All	June 30 th 2014	July 1 st 2014 to June 30 th 2017
Episerver Find VA RAW	All versions	All	September 30 th 2017	October 1 st 2017 to September 30 th 2020
Episerver CMS	Pre Episerver version 7	All pre version 7	December 31 st 2020	January 1 st 2021 to December 31 st 2023
Ektron CMS	Pre Ektron version 9.3	All pre version 9.3	December 31 st 2020	January 1 st 2021 to December 31 st 2023
Episerver Commerce	Pre Episerver version 7	All pre version 7	December 31 st 2020	January 1 st 2021 to December 31 st 2023

Software Services table (PaaS) (Services that are End of Service Life)

Product(s)	Version	EOS sunset date	Extended Security Update (ESU) period (if ordered separately)
Content Cloud (CMS)	Pre version 10	June 30 th 2020	July 1 st 2020 to June 30 th 2023
Commerce Cloud	Pre version 12	June 30 th 2020	July 1 st 2020 to June 30 th 2023
Content Cloud (CMS)	DXC Professional Tier	Sept 30 th 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.
Episerver Epimail	All versions	December 31 st 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.
Episerver Siteseeker	All versions	December 31 st 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.
Episerver Advance	All versions	December 31 st 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.